

Camp Policies – Young Chefs Academy Frisco

Registration

- Camps are for children ages 4 to 17, divided into groups according to their age.
- Payment for each camp is due in full at time of registration and it is non-refundable.
- Camp registration is non-transferrable: it is valid for the registered child only, it cannot be used by another child.
- A seat reserved for a particular camp will be guaranteed only after full registration is complete and payment in full has been received.
- Parents or guardians are responsible for administering medications to their children. YCA will not administer medications.
- Campers will only taste their creations at the end of each camp day, and the portions are not intended as a meal replacement. Therefore, it is highly recommended that parents feed their children before attending camp.

Promotional incentives

- A Camp T-shirt will be provided to campers attending a 5-day Summer camp at YCA only.
- Promotional incentives, such as discounted or lowered prices, may be available for a limited time, and they are subject to change without notice.
- Promotional incentives, when available for certain camp sessions, apply only to new registrations and cannot be combined with any other offer.
- Promotional and pricing incentives, if available, are not retroactive; they only apply to new registrations completed during the specified promotional time.

Camp seating

- Camp seating is limited.
- Once a registration is complete and paid in full, a seat will be secured and guaranteed for each camper; therefore, there will be no refunds upon cancellation by the customer.
- Room assignment for each camp session will be done according to age groups.
- If two campers of different age groups wish to be together in the same room, then the older camper will need to be assigned to the younger group.

Camp Sessions

- Camp sessions are independent, unique seasonal events and cannot be rescheduled.
- It is the parent's responsibility to make sure their children attend the camp sessions that they are registered for.

- There will be no make-up days, camps, workshops or classes for any partial or complete absences, missed days or camp sessions.
- No-shows and cancellations by the customer within 48 hours of the start of each camp session are non-refundable, and the registration paid is forfeited.
- Customer requests to change a camp a session for a child must be communicated in writing at least 30 days before the scheduled camp session.
- An administrative fee of \$125 will be charged to the customer for each request to change a camp session that is communicated less than 30 days before the scheduled camp date, and more than 48 hours before the scheduled camp session.
- A request to change a camp session received less than 48 hours before the scheduled camp session will be considered a cancellation with no refund due to the customer, and the registration paid will be forfeited.

Dress Code

- Long hair must be pulled back in a pony-tail or secured with a hat.
- Campers are required to wear clean clothes and closed toes shoes. NO Flip flops and NO sandals allowed.
- Swim suits can only be used under cover ups or other clean clothes.
- Management reserves the right to reject campers from participation if the dress code requirements are not met.
- There will be no make-up days or refunds for days missed due to non-compliance with the dress code.

Campers Drop Off & Pick Up

- Campers must be signed-in daily by their parents or guardians in order to participate. A sign-in sheet will be made available approximately 5 minutes before camp start time.
- A Liability Release form must be signed by the parent or guardian in order for the child to participate in the camp. For 5-day camps, one liability release form will be signed on the first day of camp and it will be valid for the entire camp session.
- Parents or guardians must promptly pick up their children at the end of each camp.
- A late pickup fee will be charged to parents that do not pick up their children within 10 minutes after the camp ends: \$5 for the first 10 minutes, plus \$1 per minute thereafter.
- Children may not return to camp until outstanding late pickup fees are paid off. There will be no make-up days, camps, workshops or classes for any partial or complete day missed due to non-payment of the late pickup fee.