

Journeys of the Spirit

Terms & Conditions

Reservations

All reservations can be made directly to **Journeys of the Spirit**

Phone: In Australia: 0427 766 716 International: +61 (0) 427 766 716

Email: spirit@iinet.net.au

Skype: [julie.baker.journeys](https://www.skype.com/name/julie.baker.journeys)

Web: www.journeysofthespirit.com.au

To assist us in fulfilling your requirements efficiently, please provide us with the following details for each guest:

- ◆ Your passport details - number, nationality, expiry date
- ◆ Your surname and first name **exactly** as per your Passport
- ◆ Date of birth
- ◆ Any special requirements ie meals, seating requests, frequent flyer details....other than those discussed with your Journeys of the Spirit consultant

Deposits

A non refundable deposit of AUD \$500 per person, or as otherwise stated, is required within 7 days of booking to secure your reservation.

Final Balance

Due 8 weeks prior to your Journeys of the Spirit retreat departure, or as otherwise specified.

Payment

Payments can be made by cash, cheque, money order, telegraphic transfer or direct credit in Australian dollars. Please make these payable to **Journey Pty Ltd**. Please advise us of any direct credit payment by email or text/ phone, so we can then forward your receipt.

Bank Account details:

Westpac Perth, Western Australia

BSB: 036 304

Account: 18 33 06

Name: Journey Pty Ltd Trust account

SWIFT CODE: WPACAU2S (Last letter is S not a numeral 5)

Please put your surname and trip / date as the reference and advise us via email or sms of your receipt number.

Only certain travel products can be paid by Credit Card. Please confirm with us at the time of deposit. If accepted, Master card or Visa credit card incur a 1% merchant fee, Diners 2.5% and Amex a 3.1% merchant fee.

Prices and itineraries stated are subject to change without notice due to weather, political and social unrest and any other unforeseen circumstances.

If these arise, the Journeys of the Spirit Retreat may be affected.

Cancellation Policy

Time	Cancellation fee
Prior to full payment	Full deposit + supplier cancellation charges
After full payment and more than 14 days prior to departure	Deposit + AUD\$800 per person + supplier cancellation charges
Less than 14 days prior to departure	100% cancellation fee per person

❖ Any cancellation fees charged by the suppliers are additional to the above.

Refunds

No refund is available for cancellations or amendments after the journey/retreat has commenced, or in respect of any transportation, accommodation, meals, treatments or any other services not utilised. Please consult your Travel Insurance company regarding your insurance claim.

Journeys of the Spirit and its agents act only as an agent for passengers in all matters relating to accommodation, transport, sightseeing, tours, restaurants, spa / retreat facilities and it's facilitators, and shall not be liable for any accident, death, irregularity, injury, loss or damage caused by or arising out of services offered by Journeys of the Spirit.

Travel Insurance

It is a condition of booking any Journeys of the Spirit holiday that you are adequately insured for the duration of your journey.