

MI Health Answers

User Guide- Getting Started

Getting Started

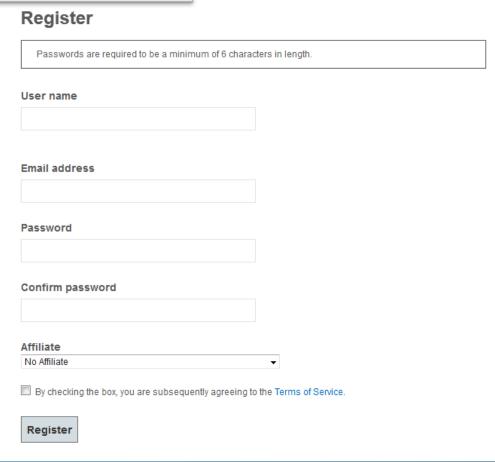
- 1. Register and verify email
- 2. Sign in and set up your profile
- 3. Start posting answers or new questions
 - Click on Unanswered to see what questions don't have responses
 - Click on Activity to see the most recent posts
 - Click on Best of... to see what is trending

1. Register and verify email

Register

Make sure to verify your registration by clicking on the link sent to you via email





2. Sign-in and go to Community

Click here to go to the Community



LEARN

FEATURES

QUESTIONS & ANSWERS

ASK ADVISOR

Discussions Activity Best Of...

Home

2. Set up Your Profile

QUESTIONS & ANSWERS ASK ADVISOR Expert Example Discussions Comments Latest Post Ask a Question nly Categories L Edit Profile of c Recent Discussions here Click on Edit Profile **Activity** Notifications Discussions Comments

Inbox

Warnings

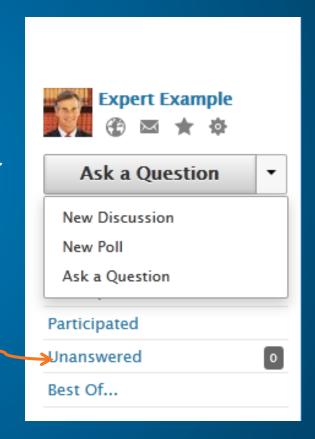
Click on your username

Anatomy of a Good Profile

- Share your email if you would like people to contact your directly
- In the "About Me" section, give a brief explanation of your qualifications (years in field of expertise, skill set, credentials or certifications)
- Enter your location if you would like people in your community to reach out to you directly
- Include your website so people can see what additional services you offer and how to best contact you
- Upload a real picture of yourself (earn the photogenic badge)

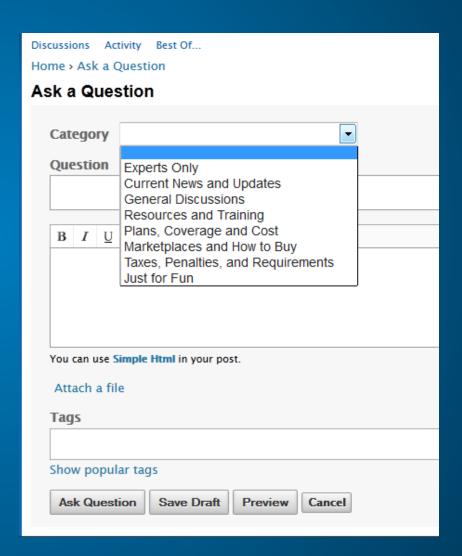
3. Start Posting

- Click on Ask a Question or New Discussion to begin a new thread
- Click on a category and existing thread and answer a question or give your opinion
- Click on Unanswered to see if you can address a question without a response



Asking a Question

- Select your Category
- Ask a general question in the Subject Section
- Give more detail on your question in the Body Section
- Questions should be clear and provide enough detail for the community to answer



Answering Questions

If you know the answer to a question or want to join a discussion, simply enter your text in the "Leave a Comment" Box at the bottom and click "Post Comment"



Expert Role

- Screened and approved by MIHA
- Strategic partners or high-rated users on the website
- Limited number to enhance Expert brand and create a cohesive user community
- Enhanced Profile Features
- Enhanced Posting Privileges