

## USPS Update Instructions for DM300c, DM400c, DM450c, DM475 Mailing Systems

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Products affected: **DM300c™**, **DM400c™**, **DM475™** Mailing Systems  
(PCNs: G900, G905)

### Before You Start:

Connect your meter using one of the following options:

- Analog phone line that is not shared with a fax or other device
- Local area network (LAN)
- Internet connection via a PC and PC Meter Connect desktop application

This update will take up to 30 minutes to complete.

**Note:** Images and meter messaging may vary slightly between firmware versions.

### 1. Connect to the Pitney Bowes Data Center

From the HOME screen:

- Press **Refill Postage** key.
- Select **Check PBP Balance**.
- Select **Continue**



### 2. Perform Rate Data Installation

- Select **Download Now**

Messages will appear on the screen as files are being installed on the meter.

*Do not unplug or disconnect any cables during this process. Doing so can damage the meter*

### 3. Restart

- Select **Restart Now** at the System Update Screen (this may take several minutes).
- When the system returns to the HOME screen, the update is complete.

### 4. Confirm that the update was successful

Once you process the download on your meter, you're done. Your meter will automatically switch over to the new rates on January 27th.

To confirm that your meter has been updated with the new rates, visit our [Rates and Updates](#) web page, click on your Product Code Number and type in your serial number to view the rate status of your meter.

