

I was asked and am pleased to provide a letter of recommendation for Crest Exteriors.

I am the president of Under Construction Services, Inc. a licensed general contracting firm. We work only with common interest communities, town homes, condos and single-family associations. My background and experience for the last 20 years, been in association management, first as an owner of a management company for 12 years and as a general contractor for the past 8 years.

As a general contractor, I must rely on the professionalism of my sub contractors. Working with condos and town homes requires some unique skills not always present in contractors or their staff. An understanding of the board of director's role and the fact that residents are the owners is essential. Respect, cooperation and communication towards all parties at all times are key for a successful project.

I have worked with Danny, Mike and staff at Crest for the last 10 years. The partnership has been a fine one. They have taken the time to understand my customers, the association environment and have in all cases shown respect for all parties. The quality of the work, whether it be a small siding repair or the removal and replacement of roofs on a hundred homes, is always excellent. Together we inspect the work from beginning to end, bringing in the boards or association members who would like to participate at any point in the process.

Warranty is a very important part of what I sell to my customers and is the reason we do business with Crest year after year. Crest provides exceptional warranty service when needed, no questions asked and no charge. Unlike the storm chaser companies who are not local and will not be around for warranty work, Crest has been consistent in taking care of my customers.

Finally, price is always a consideration in any association project. The pricing we have received from Crest is always competitive and in fact when coupled with their service we find it to also be the best value possible.

I would recommend Crest without reservation and wish you the best success on your project. Feel free to call me at 612.381.8608 or email billm@ucsmn.com if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'William B. Masche', with a large, stylized flourish extending to the right.

William B. Masche, President