

**Member:**  
Daniel Vanorny  
, 55024

**Categories:**  
Remodeling - General  
Roofing  
Water & Smoke Damage

**Services Performed:**  
Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**  
August 13, 2010

**Hire Again:**  
Yes

**Approximate Cost:**  
\$190,000.00

**Description Of Work:**

My house had extensive water damage (due to a tornado) on all 3 floors. Crest was the first company on scene after the storm and they patched all the roofs in the neighborhood. They brought in a big generator and several fans and started drying the floors as soon as they could.

They identified all of the water-infected areas and got rid of them (they took down the dry walls in 6 out of the 9 rooms in my house). They proceeded to either do themselves or hire out everything from a new A-frame over the garage to new siding to new shingles to new interior walls to new carpet to new kitchen cabinets and countertop. They basically rebuilt my house inside and out.

**Member Comments:**

Scott was my main contact person, although I ended up working with almost everyone at Crest at some point. I was a little worried about Crest being able to handle such a large job, but they came through with in the end with flying colors. In my experience, communication was excellent. I had Scott's email and cell number and he would answer his phone at any time of the day. As I said, Crest performed a lot of different house-related jobs for me...and they always got done when they said they would (even if it meant working late into the night or demanding a sub-contractor come in on the weekend to finish the job -- which is what happened with my siding and the stones along the front-bottom of the house for example). Scott and the rest of the team were also always willing to come back out and make something better if I felt something was wrong (or even had questions). These are the type of qualities that give me confidence in recommending Crest to my friends and family.

<b>Overall</b>	<b>A</b>
<b>Price</b>	A
<b>Quality</b>	A
<b>Responsiveness</b>	A
<b>Punctuality</b>	A
<b>Professionalism</b>	A