

## Private/Duet/Trio Prices (all sessions are 55 min. long with the exception of the 30 and 90 min Privates offered by the Owner )

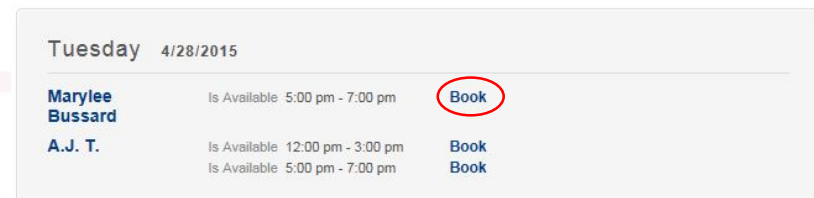
- You may book Private/Duet/Trio appointments online. You can also make purchases online. Please note the difference in cost between Owner, Standard, and Apprentice sessions
- All multi session packages are good for three months and activate the first time you use them to make payment for a class
- All multi session packages may be shared with one other person

OWNER	COST	STANDARD	COST	APPRENTICE	COST
<b>PRIVATES</b>		<b>PRIVATES</b>		<b>PRIVATES</b>	
30 min	\$50	30 min	not offered	30 min	not offered
90 min (Pilates + SI*)	\$150	90 min (Pilates + SI)	not offered	90 min (Pilates + SI)	not offered
55 min	\$100	55 min	\$75	55 min	\$55
<b>5 Pack</b>	\$485	<b>5 Pack</b>	\$360	<b>5 Pack</b>	\$260
<b>10 Pack</b>	\$950	<b>10 Pack</b>	\$700	<b>10 Pack</b>	\$500
<b>DUETS</b>		<b>DUETS</b>		<b>DUETS</b>	
55 min	\$58	55 min	\$50	55 min	\$42
<b>5 Pack</b>	\$290	<b>5 Pack</b>	\$245	<b>5 Pack</b>	\$205
<b>10 Pack</b>	\$540	<b>10 Pack</b>	\$475	<b>10 Pack</b>	\$395
<b>TRIOS</b>		<b>TRIOS</b>		<b>TRIOS</b>	
55 min	\$50	55 min	\$40	55 min	\$35
<b>5 Pack</b>	\$245	<b>5 Pack</b>	\$195	<b>5 Pack</b>	\$155
<b>10 Pack</b>	\$475	<b>10 Pack</b>	\$375	<b>10 Pack</b>	\$300

\*SI = Structural Integration & Soft Tissue Work

## Scheduling

- Visit our website at <http://chaturangafitness.com/> and click the “login to your account” link near the bottom of the page
- After you’ve logged in, click on the “Appointments” tab at the top of the page and:
  - Select an appointment type and it’ll give you the option to search availability by -
    - The type of session you’d like (i.e. Trio, Duet, or Private)
    - Instructor
    - And Day of Week, Date, and Time
  - Select “Book” for the date/time/instructor of your choice, as pictured



- Or, you can search available bookings by date, by selecting the “Browse By Appointment Schedule” box on the right side of your computer screen. This will allow you to see availability in a calendar-like format
- Although not displayed in the picture below, at the top of each column is the instructor’s name. The light gray boxes contain live, clickable links that indicate available openings at a given time (circled in red below)
- In the example below, you can select Pilates at 6:15am with the instructor in the middle column

Browse Appointments

Today Day Week 4/29/2015

5:15 am					5:15 am
5:30 am					5:30 am
5:45 am					5:45 am
6:00 am	Personal Training				6:00 am
6:15 am	Personal Training	Pilates Private+Duo Equipment	Pilates Mat (Level 1-2): 14 HOUR ADVANCE SIGN UP REQUIRED		6:15 am
6:30 am	Personal Training	Personal Training			6:30 am
6:45 am	Personal Training				6:45 am
7:00 am	Personal Training				7:00 am
7:15 am	Personal Training				7:15 am
7:30 am	Personal Training				7:30 am
7:45 am	Personal Training				7:45 am
8:00 am	Personal Training		Pilates Group Equipment (1-2): 5 HOUR ADVANCE		8:00 am
8:15 am					8:15 am

- 3) Whether you decide to browse available bookings by appointment type or by schedule, after you make a selection, the option to book a single appointment for that date, or a recurring appointment that includes future occurrences, will appear. Select the option you prefer

- If you **HAVE NOT** yet purchased a pricing option to cover payment for the appointment(s), follow the prompts on the next screen to make a purchase
- If you **HAVE** already purchased a pricing option to cover payment for the appointment(s), you'll automatically be directed to the final screen in the booking process

- 4) Below is the last screen you will see, which confirms that you've successfully created the reservation. To the left, you'll notice "Late Cancel" is displayed. There are two types of cancellation options:
- With Late Cancel, you are **charged in full**. A cancellation for Trio, Duet and Private Appointments is considered late if it occurs within 24 hours of the appointment start time
  - With just Cancel, **you are not charged**

## Policies

- 1) **CREDIT CARD:** All those participating in Private/Duet/Trio appointments must keep a current, up to date credit card on file. As well as current contact information - phone # and email
- 2) **PAYMENT:** All those participating in Private/Duet/Trio appointments must pay within the same calendar month service is received. If payment is not received/applied by the last day of the month, the credit card on file will automatically be charged at the single session rate or preferred package as indicated in the Pilates Payment Authorization Form\* until the account has been reconciled. A receipt will be sent via email
- 3) **PRICING OPTIONS:** No pricing option substitution/swapping under any circumstances
- 4) **CANCELLATIONS:** Those that need to cancel an appointment must either cancel online and/or inform the studio at [pilates@chaturangafitness.com](mailto:pilates@chaturangafitness.com) and/or inform the instructor **at least 24 hours in advance** of the appointment start time. Those that do not cancel online and/or inform the studio within 24 hours will be charged in full as a "late cancel"
- 5) **DUETS/TRIOS:** Duet/Trio participants must arrange to have the appropriate partner(s) for a given session. If a participant cancels, the non-cancelling participant(s) will be charged the equivalent value of the session (i.e. if one member of a Duet cancels, the participating member will be charged at the Private rate), no matter the circumstance. It is the responsibility of the canceling party to notify their Duet/Trio partner(s) and their instructor at least 24 hours in advance so adjustments to the schedule can be made accordingly
- 6) **Pricing Option Sharing:** All multi-sessions packages/passes may be shared with one other person

\*Please request the form by emailing [pilates@chaturangafitness.com](mailto:pilates@chaturangafitness.com)