

## Things to Know About Mix & Match Passes At Chaturanga

- Mix & Match Passes come in **units of 5 (\$80), 10 (\$155), and 20 (\$300)**
  - Group Fitness Classes pull one unit from for each class taken
    - Group Fitness Classes = Yoga, Pilates Mat, Zumba, and Active Aging (Cardio Strength and Tai Chi)
  - Pilates Equipment classes pull two units for each class taken
    - You DO NEED to pre-register for these classes online. Keep reading for instructions\*
    - If you pre-register for a Pilates Equipment class, but don't show up and/or don't cancel within 24 hours of the class start time, you lose the class. For instructions on cancelling yourself from a class online keep reading\*
- These passes are good for 3 months and are activated on the first day you use them to make payment for a class
- These passes can be shared with one other person

## Things to Know about the Loyalty Mix & Match Pass

- This Mix & Match Pass is 20 units and the cost is \$250
  - Group Fitness Classes pull one unit for each class taken
    - Group Fitness Classes = Yoga, Pilates Mat, Zumba, and Active Aging (Cardio Strength and Tai Chi)
  - Pilates Equipment classes pull two units for each class taken
- This pass is good for 1 month and is activated on the first day you use it to make payment for a class
- This pass cannot be shared

## Purchasing a Mix & Match Pass Online

- Visit our website at [www.chaturangafitness.com](http://www.chaturangafitness.com)
- Hover over “purchase” at the top right corner of the screen
- From the drop down menu that appears, select “Mix & Match Pass” and click on the indicated link to make a purchase
- Follow the prompts to make payment
- If you haven't already set up an online account, the system will prompt you to do so before you input payment information & finalize the purchase

## \*Pre-registering Online for Classes

- You ARE NOT required to pre-register for Group Fitness classes, but ARE required to pre-register for Pilates Equipment classes
- To login to your online account, visit [www.chaturangafitness.com](http://www.chaturangafitness.com) and click on “login to your account” near the bottom of the screen. Enter your username and password
- The system will automatically take you to the Classes tab. From there, select the class you want to sign up for by clicking on the “Sign Up Now” button next to it
  - If there is no “Sign Up Now” button next to a Pilates Equipment class, you can no longer register online. The online registration window for Pilates Equipment classes closes 5 hours before a class starts

9:30 am	<b>Sign Up Now</b> (6 Reserved, 1 Open)	Pilates Group Equipment (1-2): 5 HOUR ADVANCE SIGN UP REQUIRED	Marylee Bussard	55 minutes
10:30 am	<b>Sign Up Now</b> (1 Reserved, 11 Open)	Cardio Strength (SS)	Alisa O.	1 hour

- Two options will appear: make a single reservation (to the left) or a recurring reservation (to the right)

## \*Cancelling Yourself From a Class Online

- To login to your online account, visit [www.chaturangafitness.com](http://www.chaturangafitness.com) and click on “login to your account” near the bottom of the screen. Enter your username and password
- Select “My Account Information” from the available tabs at the top of the screen
- From there, select “My Schedule”

<b>MY ACCOUNT INFORMATION</b>	APPOINTMENTS	CLASSES	WORKSHOPS	ONLINE STORE	HELP
Profile		<b>My Schedule</b>	Visit History	Purchase History	Account

- On the next screen that pops up, select “Late Cancel” or “Cancel” next to the class you want to cancel
  - If “Late Cancel” appears, it means you've missed the 24 hour cancellation window and you will lose the class. This DOES NOT apply to Group Fitness classes, ONLY Pilates Equipment classes
  - If just “Cancel” appears, it means you're within the 24 cancellation window and you will not lose the class and can rebook – the 24 hour window only applies to Pilates Equipment. Group Fitness classes can be cancelled anytime before the class starts without penalty